



Downtown Women's Center

SERVING THE HOMELESS SINCE 1989

30 YEARS
Strong!

Changing
FACES
of
RECOVERY

ANNUAL REPORT 2018 - 2019





CONTINUED SUCCESS



I am amazed at the good work DWC is doing for the community. It is a blessing granted by God to take care of these women and children. It is inspirational to see big hearts at work, giving of their time and resources to those less fortunate; those needing a hand to be lifted out of dire situations.

It inspires me to see the dedication put in by these Recovery Program women working so hard to get their lives on track. The stories told at the graduation ceremonies are inspirational. Stories of where the women were in addiction and how they got to successful recovery are so uplifting! I pray for their continued success and reliance on God to keep life positive one day at a time.

I am constantly uplifted at the generosity of this community in their support of many organizations, especially the love and support given to DWC. The DWC administration and staff have been very responsible in ensuring philanthropic donations and income from thrift store purchases support the women and children in the program. This is a very well-run organization.

DWC has benefitted greatly from support provided by volunteer groups. Thank you for your time and financial gifts! You know something good is happening when you have people wanting to help as volunteers. There are so many good-hearted people involved. I am honored to be a part of DWC.

Greg Billman,
DWC Board President

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Thank You

HILLSIDE CHRISTIAN CHURCH

Time, Talent & Treasure – Let Us Count the Ways

Hillside Christian Church has touched the lives of so many women in recovery and their children at Downtown Women's Center.

Hillside Christian Church is both an annual donor and a faithful monthly donor. They are a Spring Luncheon sponsor. Hillside is one of DWC's largest financial supporters. For your faith in our women, trust in our program, and your prayers-- we are so grateful.

Hillside also gives of time and talent. Hillside men have volunteered at Gratitude House and Haven House for painting projects. Hillside women volunteer regularly at Thrift City Too, helping with sorting, organizing, and pricing items for the store.

When Baptist Community Services donated Gratitude House Apartments to DWC in 2016, Hillside was there to adopt and renovate three apartments in the complex! They furnished their units and have replenished them several times for the women from Haven House or Abba House transitioning into Phase Two of the Recovery Program at Gratitude. A single woman or woman with her children moving into Gratitude House has new mattresses, towels & linens, pots & pans, and small appliances. It is a blessing for the new woman, a blessing for the woman moving out into permanent housing to be able to take her things, and a blessing for DWC.

We are thrice blessed by our friends at Hillside Christian Church.



Building on Our History

CELEBRATING 30 YEARS



In the beginning,...

In 1989, Sister Mary Virginia reached out to a friend to help her purchase what is now the Downtown Women's Center administrative office building and Abba House shelter. Sister Mary Virginia recorded the story this way: "We had no money so we placed this intention before the Lord. An out-of-state friend responded to our phone call. After we discussed the price and purpose, he responded, "Let me read to you what I have just been reading from Proverbs, 21:13. 'If you refuse the poor when they have their hand out to you, I will refuse you when you have your hand out to me.' The check will be in the mail." On September 18, 1989, the land and two run-down structures were sold to Downtown Women's Center for \$17,500.

After Sister Mary Virginia retired in 2001, Diann Gilmore became executive director. With a passion for the women and the mission, finding sustainable funding sources was critical to DWC's growth and longevity. In the next decade, with the help of public and private funding, DWC opened three retail thrift stores, accepted the management of a second shelter, Haven House (2007), and purchased the 35-unit Meridian Apartments (2009) providing much-needed affordable housing for Amarillo.

Two renovation projects – first, for Haven House (2009), then for Abba House (2013) – were accomplished with federal community development block grants and private funding. The number of single women, and women with children more than doubled in the recovery program, and now the elderly, disabled, and those at-risk of homelessness, including men, could be served at the Meridian.

In 2016, a 40-unit apartment complex, Gratitude House, was donated to DWC by Baptist Community Services. Through the generosity of private funders, the apartments were immaculately renovated. At Gratitude House, women continue in recovery through graduation and into transitional housing. With the addition of Gratitude, the number of women doubled, and children quadrupled. Serving so many in need is truly both a blessing and a challenge!

In 2018, the Haven House reconstruction and renovation project saw the demolition of the 100-year old front section of the shelter. New construction replaced the old section whose floor

and walls were separating. Modern technologies and energy efficient doors and windows were installed. The new construction was designed to be architecturally suitable for the historic neighborhood. New flooring was installed in the kitchen, dining room, and hallway, while the dining room got a facelift with new window and door moldings and fresh paint in the period colors of the new construction. Local charitable foundations, an anonymous donor, and DWC money provided funding for the Haven House project.

DWC is grateful for 30 years of community support and trust.

MISSION: *To provide housing and services to overcome homelessness and addiction*

VISION: *A community where a pathway toward self-sufficiency exists for women, children, and families*

Celebrating 30 Years

SPRING LUNCHEON

Women in recovery, from just 4 days to an amazing 21 years of sobriety were celebrated at the Downtown Women's Center 2019 Spring Luncheon.

DWC's 30-year anniversary celebration connected our past to the present bringing together graduates of the Recovery Program with women currently being served. Highlights of the agency's 30-year history were recapped, and dozens of women were celebrated representing "The Changing Faces of Recovery," the 30-year anniversary theme, with one woman in particular featured in "Yvette's Story." A graphic video told Yvette's history with drugs before the 15-years-later vibrant and successful Yvette Wiggins took the stage in person to tell her compelling story of family life, her dark years using crack cocaine, her coming to Haven House at DWC, and now her successful career as director of nursing at a Dallas hospital.



Dozens of success stories of women in recovery; Yvette Wiggins with the campaign co-chairs: Karen Isern (Amarillo National Bank), Danny Jasper (Quality Mechanical), and Jim Schooler (Schooler Funeral Home).

All so important were the number of current and former recovery program women proudly wending through the audience to ascend the stage and stand in solidarity with their sobriety date signs during the event's finale. The Luncheon

“DWC supported me like family. Family doesn’t always have to be blood.”
-Haven House resident



Campaign co-chairs: Jim Schooler (Schooler Funeral Homes), Karen Isern (Amarillo National Bank), and Danny Jasper (Quality Mechanical).



Women in the 7up Club proudly display their seven or more years of sobriety.

celebrated 30 years of healing for individual women and their families and 30 years of giving back to the community through the recovered lives of hundreds of women.

Amarillo Catholic Diocese Archbishop Patrick Zurek in his prayerful invocation gave a prologue of the program: “Like the spring rains renew God’s earth, DWC, its staff, volunteers, and with God’s blessing renew the lives and fill these women with His grace.” Amen.

The 2019 Luncheon hosted 1150 attendees and featured two stages with the opening music provided by a live band. The young drummer of the band is a full-time DWC staffer going out daily on the thrift stores’ donations truck. Gifts and talents come from God in many forms.

\$542,448 was raised from the Luncheon in contributions and sponsorships. This is a tremendous blessing, and a vote of community commitment to and confidence in the work DWC does in the lives of women, families, and the Amarillo area.

OUR VALUES: DWC is faithful to our mission by providing a continuum of care for homeless individuals and homeless women in recovery from alcohol and drug addiction.

We accomplish our purpose through strong support and collaborations with those who share our vision. We provide a supportive environment based on inclusiveness and unconditional love.

We treat every individual with respect and dignity. We have high ethical principles, creating an atmosphere of integrity and trust. We recognize the power of faith to provide strength and direction in our daily lives and in the lives of the people we serve.

We are thankful for the many gifts that are shared with us, and are committed to being good stewards of our resources.

Restoration suggests Renovation leads to Reconstruction

HAVEN HOUSE CONSTRUCTION

Haven House is one of three shelters operated by Downtown Women’s Center. It is the Recovery Program entry point for single women without children. On average, 17-20 women ages 18 to 60+ live at Haven House as they begin their 9-level recovery journey. Levels 1-4 are met at Haven House and Abba House before moving to Gratitude House to complete Levels 5-9.



Haven House reconstruction was completed February 2019.

Hundreds of women have passed through Haven’s doors since DWC took over the operation of the shelter in 2007. The first major renovation occurred in 2009 and was financed with a combination of Community Development Block Grant (federal) and local private funding.

The building we lovingly call Haven House is over 100 years old. The front portion of the building provides space for the case managers’ offices and the common living area for the women. This section of the old house was supported by wooden joists, not concrete slab like the kitchen, dining, and dormitory areas. The walls and floor of the front section had begun to separate.

After looking at the expense to place a new concrete foundation under the walls of a century-old building, we began to think differently about the best solution. What if we tore down the



old and built something new? We began to plan for Ethernet connections, insulated walls, thermal windows, and spaces designed specifically for office use, a meditation chapel, and a computer area for the women’s use. Brice Stater Construction, LLC was selected for the project.

Keeping the construction in the architectural style of the historic neighborhood, DWC built a new community living room, offices, and service areas to precisely meet the needs of the Recovery Program. When the back wall and framing was up in the new construction, Msgr. Waldow held a ‘Blessing of the Building’ event. DWC supporters, staff, board members, and program residents

gathered for the blessing and to inscribe written messages into the very seams of the building before final sheetrock and paint sealed the prayers and well wishes into the walls. One message left for the occupants read: Dona Nobis Pacem, Grant Us Peace. It is for peace and prosperity that we pray for Haven's women.

The finished project is gorgeous inside and out. The cabinetry construction and paint colors selected are period for the time, but the functionality is 21st Century. We pray that in 100 years (or much much sooner) there will be no need for housing for homeless women in addiction recovery. But for today, we are blessed to serve these women and blessed by our donors who help us make recovery happen.

"I'm 41 years old. This is the first time in my life I've felt safe."

-Haven House resident

Meridian Apartments

PROVIDING AFFORDABLE HOUSING

In 2011, Downtown Women's Center purchased Meridian Apartments. These are tax credit apartments. A general partnership was formed with DWC as the limited partner. The 35-unit apartment complex offers quality, affordable housing. The generously-sized efficiency apartments provide the only smoke-free, drug-free, alcohol-free, pet-free, secured, affordable housing for low-income women and men in Amarillo. Features include an attractive common living area, conference room, and a laundry for residents' use.

Meridian Apartments is a positive living environment for many elderly, disabled, mentally-challenged, and single adults. For information on income guidelines, contact Building Supervisor, Valarie Relyea at 806-331-6608.



For the year Sept 2018-Aug 2019, 49 low-income individuals were provided affordable housing at Meridian Apartments.



Growing financially, emotionally, developmentally, and spiritually

TO THEIR HIGHEST LEVEL

Downtown Women's Center Recovery Program women strive to achieve their highest possible level of self-sufficiency. For some women, this level may be quite high, for others, much higher than they ever thought possible.

Sobriety sets in motion recovery and growth. Working with a case manager, women are connected to mainstream resources including medical care, child care, ID or driver license, and food stamps (SNAP benefits). Case managers ensure accountability and provide guidance. Women are provided spirituality coaching. As with the 12-step programs used by AA and NA, DWC recognizes that belief in a higher power is integral to sobriety success and life healing. Recovery Program women learn parenting skills, receive nutrition and life skills education, have budgeting and homemaking classes, and are provided transportation to appointments and employment while they pay fines and save for a vehicle.

DWC provides these wrap-around services to help women grow financially, emotionally, developmentally, and spiritually to their

highest achievable level of self-sufficiency. Women arrive at DWC homeless and addicted and within a few months they have completed addictions treatment (ARAD), have a job, and are paying their program fees – investing in their own recovery. They are helped by case managers to get medical care, obtain child care, and set up banking accounts. In time, some women may work on their GED, go to college, or get training toward a certificate that improves their employability and income.

Program Participant Measures

DWC is interested in outcomes. How have we improved a woman's circumstance? Sobriety is step one. Becoming independent of government entitlements and charitable largesse – that's the ultimate success for the women. We track a number of measurable domains like housing, employment, financial, food, children, birth family, child care, transportation, community involvement, legal, physical and behavioral health, and education to evaluate how women are progressing. Achieving their highest level of self-sufficiency is the goal for every woman.

CLIENT SERVICES



A homeless woman addicted to drugs or alcohol is living life at its bleakest. Her physical, dental, mental, and spiritual health are in peril from her addiction. She may also have legal problems with warrants, drug court, and probation. Because of her addiction, Child Protective Services may have taken state custody of her children placing them in kinship or foster care. She is at the bottom. When women enter a recovery program, they are not just trying get their pre-addiction life back, they are often hoping and praying for something better.

Nine out of 10 women entering the DWC Recovery Program have been victims of abuse as children or as adults – or both. Drugs and alcohol became an escape, a very flawed escape. A woman doesn't decide one day to become an addict. With addiction comes the loss of freedom (incarceration), loss of children and families, loss of job/income and even the roof over her head. No one chooses to be a homeless addict. Many in

addiction are trying to escape by becoming numb to their situation with drugs and alcohol. Their escape from trauma led them to addiction and their challenge now is to escape again – to escape addiction.

Addiction is complicated, yet we know both genetic and environmental factors are involved. Once the numbing becomes addiction, it is both physical and psychological and so strong that even a mother, who would take a bullet for her children, cannot stop her drug use for them.

The DWC Recovery Program has nine levels and can be accomplished in 18 months to two years. Addictions do not happen overnight. Likewise, recovery is a retraining of physical and psychological responses. **You cannot “love” an addict to recovery, which often ends up enabling the bad choices of the addict. It takes “tough love,” a balance of care and structure.**

Getting women into recovery is step one. Encouraging, supporting, and nudging them along takes case managers, therapists, sometimes the legal system, and always a



“I had a need greater than housing, I needed addiction recovery.”
- Recovery Program graduate

spiritual guide to provide nurture and healing. We believe DWC staff together with grace given by God are integral to a woman's sobriety success. She **must** find hope.

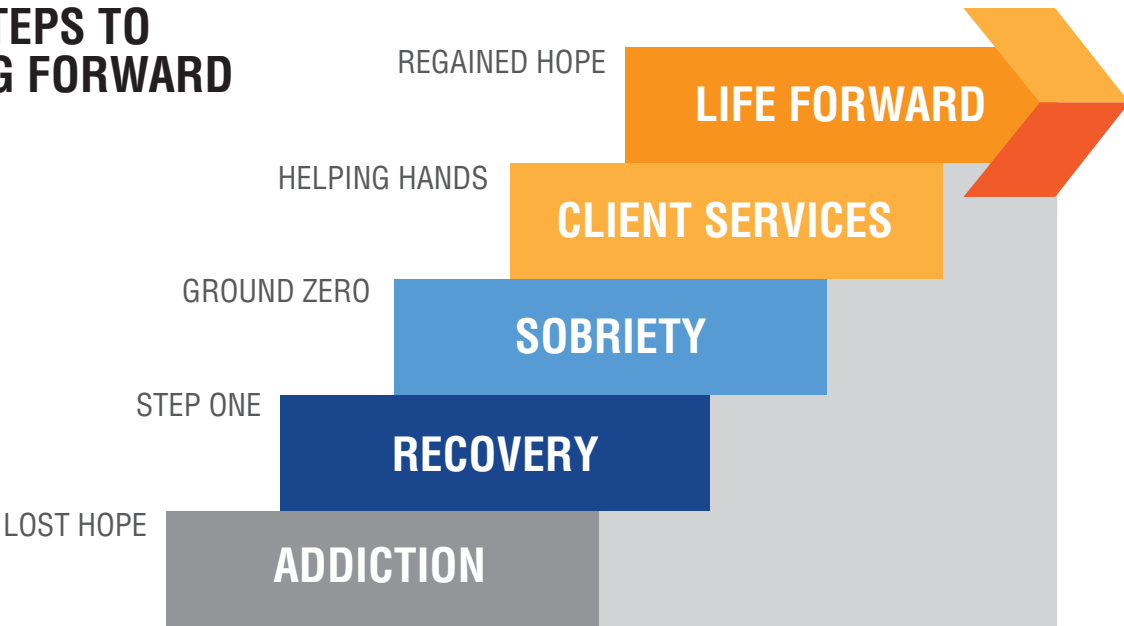
We know sobriety is step one. Returning from a very dark tunnel with no light at its end, **sobriety brings women back to ground zero right before they started using.** Afterall, every addict used to be sober. What happened?

Individual and group counseling and a licensed clinician certified in EMDR (Eye Movement Desensitization and Reprocessing) therapy help address a woman's adult and childhood traumas. Holding women accountable and providing daily or weekly guidance is the work of case managers. Providing resources for wrap-around client services is the blessing provided DWC women by individual donors and foundations. Case managers set expectations and ensure support and wrap-around services.

CLIENT SERVICES

Food, clothing, and shelter are essential to life, but they are not enough. They are not all that is required for livelihood. Health care, child care, education, and transportation lead to employment that leads to self-worth and self-esteem. Self-worth leads to sustained sobriety, resolved legal issues, and reunification with both family and children. What are client services? They are the wrap-around supports that are essential to women achieving their highest possible level of self-sufficiency. That's our vision of success.

DWC STEPS TO MOVING FORWARD



“I never knew how smart I was until I got off drugs. I’m smart, girl!” - DWC graduate working on her associate degree

Lynette Plasencio

ONE WOMAN'S STORY

"I am proud to say, I am an example now in the community."

I had known Donna Soria* for 14 years. She helped me in transitional housing. I thought because of that, Downtown Women's Center just helped women with housing, but I had a need greater than housing, I needed addiction recovery.

I came to DWC and I asked to see Donna. She wasn't in. I met Shannon (DWC Development Coordinator) and she assured me Diann could help, that Diann would love to talk with me. I was at a point in addiction, its darkest place. I knew I was going to make choices I wasn't going to come back from. I was pretty high at the time. I started to leave, but they sort of chased me down.

I visited with Diann. She's angelic, like the Holy Spirit and angels are surrounding her. Her soft comforting voice drew me in. I told her, "I am very sick." She said to me, "There's one thing I want you to do. Do not use."

I thought that was amusing because I had drugs at home. I didn't want them to let me go home. They were trying to find a way for me to get help, a place for me to go. I had a young son and an older son, and that combination wasn't a fit for either Haven House or Abba House, at the time.

I visited with my pastor at church. He readily agreed to provide a home for my older son. DWC had never done so before, but they admitted me and my younger son to Abba House, bypassing the traditional entry shelter, Haven House.

On my first night in Abba House, I was preparing for bed and my son was already asleep. It was the night before I started ARAD (Amarillo Recovery from Alcohol and Drugs). I got down on my knees and truly submitted to God. I asked, "Is this what I am to do, Lord?" The simple word, "Yes," came from my sleeping son's mouth. I believe the Lord sent Jesus to perform



Lynette with sons Andrew and Michael

miracles so the doubting could come to believe. My son was asleep, yet I believe the Holy Spirit answered my prayer through him.

All of my family is in California. I've been running from my life for years. In my family, there was abuse and no support. I thought I had found myself through drugs. Turns out, it wasn't a way to find myself, but a way to be lost. I was lost, broken, and lonely.

At age 41, Downtown Women's Center became my parents. They were forgiving, loving, gentle, but firm. I tested the boundaries. I learned to accept criticism. DWC supported me like family. Family doesn't always have to be blood. DWC is my family. Diann told me, "We have your back."

I am proud to say, I am an example now in the community. I moved out of Gratitude House in January 2019. I have my sons with me. I've worked at ACADA (Amarillo Council on Alcoholism and Drug Abuse) now for three years. I've never worked anywhere for more than a year! I believe I have welcoming energy for others experiencing their own dark places. I'm completing my social work associate degree. I want the Lord to use me for His work. I'm four years clean and sober August 15, 2019. Amen.

*Donna Soria was DWC's Transitional Housing Manager and later DWC Associate Executive Director.

"Three months ago I moved into a place I didn't know to live with people I didn't know. If you'd have told me then I'd be this happy now, I wouldn't have believed it." -Haven House resident and Thrift City employee

Client Graduation

REACHING A MILESTONE

“Graduating from this program is the first thing she has ever accomplished to the end.”

Graduation is palpable. It's emotional. It's spiritual. It represents years of hard work and dedication. It is a symbolic bridge, often reconnecting estranged family members—both parents and children. Graduation connects women to their dreams and their futures.

“We celebrate our graduates,” said Executive Director, Diann Gilmore. “They know we'll always have their back. They're DWC family and we're blessed and honored to call them friends and alumnae.”



“Fifty-five years old and proudly shared that she has two years clean and sober for the first time in her adult life.”

DWC Celebrates 30 Years



WHAT EXPERIENCE TEACHES

Homelessness is not the problem.

Homelessness is a symptom of the problem.

We must treat the root causes of homelessness. Substance addiction and/or mental illness are the reasons most people are homeless. Left untreated, they can be deadly.

Downtown Women's Center is celebrating 30 years of service to homeless women in recovery from alcohol and drug addiction and for their children. By the grace of God and a lot of hard work, the DWC Recovery Program is working. Many women tell us that DWC has saved their lives because they would still be out there using, in prison, or dead. Addiction is stronger than the love a mother has for her own children. I had a woman once tell me that she would take a bullet for her children, but she couldn't stop using drugs for them. Why would we even think an addict could ever stop using drugs if everything was handed to them? We believe an approach like this is called 'enabling.' The root problem for their homelessness would still exist.

DWC is dedicated to identifying women with substance addiction and offering them and their children a safe, structured, and spiritual environment with professional case management, counseling, and supportive services; working collaboratively with other shelters, agencies, and the City to provide services, shelter, and permanent housing to those who are homeless. Yes, we have a ways to go, but we are addressing and mitigating these root causes of homelessness one woman and child at a time.

DWC plans to be here for years to come. Women are getting clean and sober and staying that way by the grace of God. Children are growing up in a healthy spiritual environment and adjusting to living with a mom who is clean and sober. Babies born to women in recovery will never have to see their mom's use alcohol or other drugs. One healthy child at a time, we are breaking the chains of addiction!

Your faithful support of those we serve is helping to end homelessness, as DWC addresses the reason they became homeless in the first place --- substance addiction and mental health issues --- often originating from childhood trauma into adulthood. 100% of the nine women who graduated from the DWC Recovery Program in June 2018 are still clean and sober and living productive lives! 86% of all our Recovery Program graduates, since we started graduations in 2008, were clean and sober one year later! Thanks be to God and your continued support!

Diann Gilmore

Diann Gilmore, LMSW-AP
Executive Director,
Downtown Women's Center

OUTREACH AND COLLABORATIONS



Homelessness and poverty—
Everyone’s story is unique, and yet the outcome has commonality: *need*.

At DWC, we believe *“Kindness to the poor is an act of worship.”* (Proverbs 14:31). We serve the Lord’s people and seek to enact our faith by sharing our time, talent, and treasure as others have shared with us.

OUTREACH

In 2003, Downtown Women’s Center opened its first thrift store (See story on page 20.) Since then, we have provided \$798,042 in merchandise --at thrift store prices-- to those in need in our community. DWC accepts thrift store vouchers for clothing and furniture for individuals and families referred from any one of 80 social service agencies and churches. If a client in need has been receiving case management from a social service agency, they may request and receive furnishings and clothing assistance from DWC.

For individuals who come to DWC off the street without case management, DWC will offer this support and provide referrals to resources where they can obtain services appropriate for their need. Direct aid may include food, hygiene items, local bus tickets, gas vouchers, or other financial assistance.



COLLABORATIONS

DWC supports the Interfaith Campaign for the Homeless, is active in the Panhandle Behavioral Health Association, partners with Family Support Services to provide transitional housing to victims of domestic violence, and contracts with the Veterans’ Administration to provide shelter and addictions recovery supportive services for women veterans. DWC is a leadership participant in the community’s Christmas Coalition and partners with Opportunity School to provide much-needed high-quality child care to Gratitude House residents. Six social work students from West Texas A & M University interned with DWC this year.

DWC staff members are active in the Amarillo service community participating on the boards of the Amarillo Continuum of Care, Panhandle Workforce Development, and the local Federal Emergency Management Agency (FEMA) Board. DWC is the lead social service agency for the Texas Mission of Mercy (TMOM) community-wide dental event providing no cost care to people in need of dental care. (See story on page 17.)

DWC provides job training for DWC Recovery Program women in conjunction with Texas Workforce and Amarillo College. The thrift stores also provide employment for program graduates of the Christian Men’s and Women’s Job Corps, and for elderly seeking to retrain and reenter the workforce through the Motivational Educational & Training (MET) Program. DWC provides job opportunities for participants of the Remediation Assessment Development Awareness Rehabilitation (RADAR) support program for individuals with functional disabilities.

DWC partners with social service agencies and the other Amarillo homeless shelters to provide for the basic needs of the poor and homeless. For those without hope, life can be very dark. Downtown Women’s Center provides a hand up to hope.

“You can’t do it alone. We hold each other accountable.”
-Haven House resident



Dentures, Partials, and
Amazing Grace

DWC AND DENTISTRY



Dental care impacts both physical health and psychological well-being. Dental care is more than just eating well and smiling with confidence, though these are implicit. Social status, employment, and even heart health are quality of life issues impacted by untreated dental problems. Chronic pain is also a serious concern. The dental needs of the uninsured, underinsured, and homeless are possibly the greatest gap in available services for individuals of low or no income. Even individuals with low-moderate wages rarely have the resources to attend preemptively to their dental needs. Just too many other expenses come first—until there is an emergency.

Since 2011, DWC has helped organize, fund-raise, and host four Texas Mission of Mercy (TMOM) free dental clinics in Amarillo. DWC Executive Director Diann Gilmore has served as the Community Chair with Dr. David Woodburn as the Dental Chair. A core group of wonderful lead volunteers have participated each year mobilizing hundreds of lay volunteers to provide organizational and logistical support.

Consider the impact: 1,089 patients in 2011, 857 patients in 2013, 607 patients in 2017, and 643 patients in 2019—a total of 3,196 people served/needs met and \$2,758,315 in free dentistry services provided!



TMOM events serve as many as possible with pain alleviating dentistry, but pain is only part of the picture, so in Amarillo's first TMOM, the event provided its first inception of dentures to 10 patients, thanks to local dentist, Dr. David Woodburn. This need continues to be filled at Amarillo TMOM events, but only a few can be served with this costly and time-consuming dental blessing.

DWC works with a growing group of dentists in Amarillo to provide much-needed services to the homeless and working poor. Through a \$20,000 grant from the Harrington Cancer and Health Foundation, DWC has served 25 individuals. To date, DWC has paid \$18,808, and dentists have donated \$50,932 in (amazing grace) costs they have covered for a total of \$69,740 in dental services provided to the very poor in extreme need. DWC is blessed to be able to help make dental miracles happen.

MONSIGNOR WALDOW *Just One of the Girls*

"Monsignor Waldow was DWC's 'agency priest' and a dear and faithful friend," said Executive Director, Diann Gilmore. "He blessed every facility we have at least once and several on special occasions throughout our 30 years. His recent passing leaves our hearts heavy, but we know he is with our Lord Jesus and that gives us joy."

A large statue of the Virgin Mary was donated to Haven House several years ago with a dedication to Monsignor Waldow. It stands just outside the Haven House dining room where our women often gather.

Monsignor Waldow 'heard the cry of the poor' and served them in many ways including allowing the Ash Wednesday collection of five Masses at St. Mary's to be donated to the Interfaith Campaign for the Homeless collection annually for the last sixteen years.

Monsignor Waldow understood the power of addiction and the greater power of God's power to heal. He loved our women and they loved him in return. He will always be remembered for coining the phrase, "Just one of the girls" for men who volunteer for Downtown Women's Center. He loved and blessed DWC.

Spiritual and Physical Needs Met

MANNA FROM HEAVEN

Then the LORD said to Moses, "I will rain down bread from heaven for you." - Exodus 16:4

What do 170 cases of Girl Scout cookies and 7,000 socks have to do with it?



The Bible describes manna literally arriving from Heaven as an unexpected sustenance for the Israelites who did not know how they would find nourishment on their wilderness trek to the Promised Land. In a similar way, DWC trusts in the

Lord to provide for our women on their journeys to a brighter, healthier future—their own promised land.

In addition to our beloved financial donors, gifts to our women and their children take on many varied forms. The Girl Scouts really did bring us 170 cases of cookies that we shared with all DWC shelters and every other homeless shelter in Amarillo. The trending sock maker Bombas, really does donate socks. Thirty-five hundred pairs are a lot of socks and again, DWC shared with other shelters, the City, Texas Panhandle Centers, and others.

Hamburger patties and all the fixin's from a corporate event were brought to DWC. Surplus Mexican meals from a wedding were delivered to DWC. Sometimes, it's barbecue and the trimmings (Thanks, Desperados!) or a monthly donation of dozens of loaves of bread (Thanks Tabitha & Cory!) Thirty-six dozen homemade cookies were lovingly baked (Thanks, Mike!) for our summer picnic (Thanks, Soroptimists!) Easter baskets were thoughtfully filled for all the children (Thanks, Adrea and Michelle!) winter coats, hats, and gloves provided by a long-time supporter (Thanks, Sharon!), and beaucoup back-to-school supplies donated (Thanks, St. Mary's!)

Kindness to the poor is an act of worship.

-Proverbs 14:31

Back-to-school is an interesting time. Just consider the glue stick requirement. Do you know, a student has to reach the 9th grade before glue sticks are no longer a required back-to-school supplies item? For the 63 children DWC serves entering the 2019/20 school year, 272 glue sticks are on our kids' school supplies lists for preK-8th grade! (Something ought to stick this year!)

Nursing instructors from the Amarillo College Nursing program twice annually bring 70 large bags filled with a variety of hygiene items for the women. Ambucs annually buys the women 110 Thanksgiving turkeys! St. Mary's women purchased and beautifully-wrapped 250 books for the DWC women at Christmas. Christmas toys and clothes are provided by two dozen family donors who "adopt" DWC families from our three shelters. Children who are often unfamiliar with a happy spirit-filled holiday are thankfully able to make magical memories at Christmastime. Bicycles are donated for the women and children (Thanks, John!) and gifts for all the children (Thanks again, Sharon!) Xcel Energy provides birthday parties and gifts for the children (Thanks, Terry, et al!). Dillard's donates bras and underwear for DWC recovery program women. People even donate cars! Four women received the amazing gift of transportation this year.

The apartments at Gratitude House have donor/sponsors who not only covered the cost of the renovation in 2016, they faithfully replace small appliances, linens, and games for the women and children so the family moving on can take their basic bedding and kitchenware, and the new family to the unit gets brand new. All apartment sponsors at Gratitude House have been generous in helping to furnish their adopted

apartments. Thank you, Atmos Energy, Happy State Bank, First Presbyterian Church, Indian Ink/Brenda & Sherry, Hillside Christian Church, Muff, DeeDee, Joanna, Westminster Presbyterian Church, Mary Ruth, Kim, Dennis, Karen, Kevin, Sisters in Spirit Bible Study/Irene, RuthEllen, Jenny, Belinda, First United Bank, Four Amarillo/ Central Church of Christ, Merrill Lynch, Firstbank Southwest, Xcel Energy, CSI, St. Mary's Cathedral, and the Oeschger Family Foundation!

Central Church of Christ also purchased stairways (steel outdoor stairs, no kidding) for the Gratitude House Apartments.

By the grace of God, our women and children have both the spiritual and physical things they need. These are wonderful blessings.

MANNA AS BREAD AND BUTTER

Monthly donors are our backbone. They are DWC's faithful friends and funders. Gifts range from \$10 to \$1,000 per month. "They're our bread and butter," says Diann Gilmore. "We are so grateful."

Monthly donors can give by mail, and we can send out a reminder card; they can give by credit card, and we will ask them to choose the date for their monthly donation; or they can give online at www.dwcenter.org through PayPal.

These faithful donors attune with our mission and believe a life in recovery and sobriety is possible for our women. We so appreciate what monthly donors do for us so we can do for others.

Interested in becoming a monthly donor? Contact stephanie@dwcenter.org or call the DWC office, (806) 372-3625.

Donations to Dollars

A ROCKY START: THE THRIFT STORE STORY

Who knew? It was a man with a vision that launched the Downtown Women's Center social enterprise known today as Thrift City.



Decades-long DWC friend and supporter, Jim Arend first became involved with Downtown Women's Center when he heard founder Sister Mary Virginia on KGNC Radio talking about DWC's greatest need at the time. "Sister said DWC needed a truck. Well, I knew a fellow, a wonderful giving Christian man that ran a parts place in Gruver, Texas. I was traveling, on the road when I heard Sister Mary Virginia on the radio. My friend also traded in used cars and trucks. So, I stopped in and told him what I wanted and who it was for and he gave me a really good deal. We sort of went in together to get this truck for the Downtown Women's Center." Sister Mary Virginia and Jim became good friends. "She asked me to serve on the Board," he said.

"After Sister Mary Virginia retired, Diann Gilmore became Executive Director," Arend recalled. "Downtown Women's Center was well established, and people wanted to help," explained Arend. "People were dropping off clothes all the time. We had one whole office filled floor to ceiling," and this old building has high ceilings.



Jim Arend, Thrift City founder.

"I owned the company at the property next door (to Abba House), so I got a semi-trailer and parked it out behind my business. The donations kept coming. Probably within two or three months, that trailer was full!"

"We talked about having a garage sale, but we needed a place to stage it. What we needed was a store. We decided a thrift store would solve the donations storage problem and also provide operating income for the shelter," he said. "We just had Abba House at the time."

"I drove all over town looking for a place. I found a couple of locations I thought looked promising. A while back, Goodwill had operated their thrift store at the northwest corner of 10th & Monroe. Diann liked the location because it was close enough to the shelter that women without transportation could walk there and work. I negotiated a tentative lease on the property," Arend said. "The owners were pretty proud of that building," he laughed.

"So, then we began the discussion with the board, but we couldn't seem to move forward." Arend explained that at about this same time, the regional retailer, Dunlaps, was going out of business. I arranged to purchase the clothing fixtures and glass cases of the Dunlaps stores." Arend said he subsequently had another opportunity to obtain the accoutrements a thrift store would require. "There was a furniture store in Sunset Center run by a couple in their 80s. I'd gotten to know them over the years. They wanted to retire and they wanted to help out, so I got book racks, clothes racks, and glass cases from them."

The DWC Board was still not onboard. Arend thought that if they could "see" what he was seeing, maybe that would turn the trick. "I set all these things up in the store I wanted for us to lease—the racks, the cases, everything. Seeing it all set up like that I thought would convince the board to move forward. I thought it would be a slam dunk! But, they voted it down. We had some nay-sayers, for sure," he said. "I was crushed. ... All that work."

Arend explained that he had to find a place to store the fixtures. "Faith City Mission was in their old building at the time. It had a rickety old wooden elevator and a big basement. They offered the space to us. So, I got one of my employees and we picked up everything. We hadn't finalized the store lease yet, so we just got everything and stored it with Faith City."



Arend still thought it was a good idea. He said that "A few months went by. I think some of the anti-faction dropped off the board. The opposition seemed to have subsided and there seemed to be a renewed interest in talking about opening a thrift store." Arend struck while the iron was hot. "Those of us in favor took the day and pushed it through."

"We went back to Faith City and got all those fixtures. I negotiated the contract on the building. I wasn't too happy about it," Arend laughed recalling. "It was pretty expensive, but opening that first store was the best thing that ever happened to Downtown Women's Center. Money was coming. Donations were coming in like crazy. Now we could do more—take care of more ladies. The store was the backbone of our expansion."

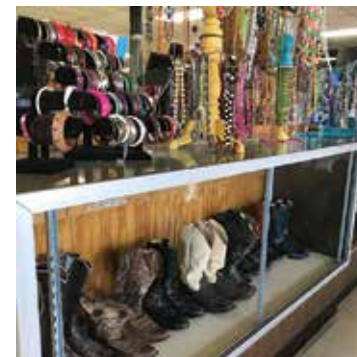


Thrift City, Thrift City Too, and the Uptown Shoppe

THE STORY OF THE STORES



Retail thrift store employees.



Thrift City merchandise.



Thrift City Too.



The Uptown Shoppe offers high end merchandise.

Downtown Women Center's retail thrift stores provide over half of the agency's operating budget! Thank you, donors and shoppers!

Thrift City, aka 'the Big Blue Building' at 10th & Adams is the hub of activity for DWC's three retail stores. "We accept donations, sort, clean, and price merchandise at Thrift City," said Pam Lemons, Retail Operations Supervisor and program graduate. "Our distribution employees help donors unload their items behind the store by the loading dock, or we can bring our truck to your home, business, or storage to pick up large items. Delivery or pick-up, either way you get a receipt and a great big 'Thank you!'"

THRIFT CITY (812 SW 10th) is where shoppers can find clothing and shoes for men, women, and children from leisure to business casual, to prom dresses and wedding gowns. "We ensure the clothing and all merchandise is in good condition," Lemons said. "At Thrift City, we also have all types of furniture – sofas, dining tables and chairs, lamps, bookcases, bed frames, and end tables – all in every style and color you can imagine."

THRIFT CITY TOO (525 SW 10th) is just three blocks east of Thrift City on the southeast side of the street at 10th & Monroe. Seasonal merchandise, home medical apparatus, tools, baby needs, books, and electronics can be found at TC Too.

THE UPTOWN SHOPPE is in Wolflin Square (2477 I-40 West). Designer label clothes, purses, shoes, antiques, and even furs may be found at the Uptown Shoppe.



DWC stores are much more than just great places to shop for quality merchandise. The stores provide employment for DWC Recovery Program women and many others from the community, including the disabled and elderly. "About one third of our employees are in the recovery program or are DWC graduates," said Lemons. "Our DWC women go through our Job Training and Internship Program before we interview or hire them for a position. This training is a partnership with Amarillo College and the Texas Workforce Commission. We also really like working with the Christian Women's Job Corps program. They train and send us good employees."

"About one third of our employees are in the recovery program or are DWC graduates."

In 2018, DWC raised starting wages at the stores from minimum wage to \$8-8.50/hour. In 2019, to retain a quality workforce and be competitive in the market, DWC raised starting wages to \$9-9.50/hour. "We want to help our employees and we want to retain and recruit good employees," Lemons said. "Because of our donors and shoppers, we are successful with our stores and can be competitive in the hiring of good employees. We are so grateful."

To get a daily glimpse of what's in at the DWC stores, Like our Facebook page and watch for specials, @downtownwomenscenter.



IN MEMORY OF OUR LOSSES

September 2018 - August 2019

An administrative staff member, an intern, a program graduate, two dear friends,
a store employee, and a guardian angel

Janet, Chandace, Tanya, Jane Ellen, Melinda, Amanda, and Msgr. Waldow

You're in our hearts. Go with God.

Donate a car and change a life

TRADE-IN OR TREASURE

Do you own a car whose trade-in value isn't much, but still runs well?

That car is more valuable than you know!
Donate it to Downtown Women's Center for a woman in recovery from addiction.



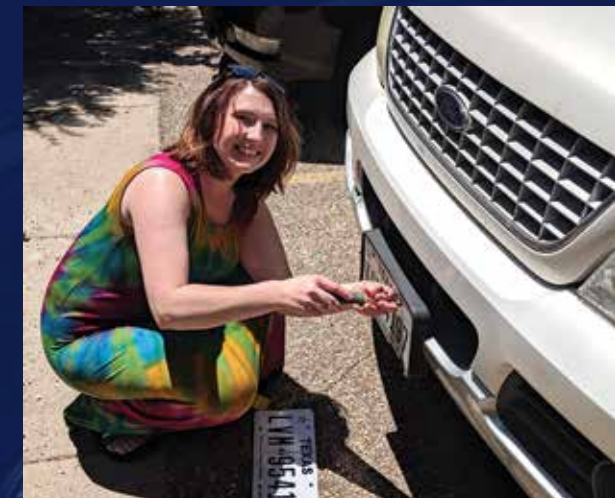
KELLY AND ALYSSA'S STORY

Eight-year old Alyssa doesn't have to meet the school bus at the Abba House shelter at 5:50 a.m. anymore because now her mom, Kelly can drive her to school after the sun comes up. Kelly can also drive to work, to buy groceries, and attend her meetings and appointments now without relying on a case manager or the public transit system.

BRITTNEY'S NEW RIDE

After bumming rides with others for a year, Brittney is now looking forward to being the driver for other ladies in the Recovery Program. Donors gave DWC the car, Scottie's Transmission put in a new transmission and the Second Chance Foundation put new tires on the vehicle and got the oil changed. Brittney, son Owen, and infant son Easton love mom's new ride!

Thank you, donors! And, thank you to our good friends at Scottie's Transmission who help us with these automotive blessings for our women.



Donating Your Time, Talent, and Treasures

HAVE YOU GOT IT TO GIVE?



Gifts to DWC from donors include time, talent, treasure, and so many uncountable blessings that come to us in the form of microwaves, wall art, clothes, shoes, sofas, tables, lamps, and more.

Do you want to make a donation of household goods to DWC? We can pick up or you can deliver, either works for us. We can arrange to send our truck for large donations, or you can make a double donation by saving us the trip. If your items fit in your vehicle, drop your donations at 10th & Adams.

It's easy to schedule our truck to come to your home, business, or storage unit by calling 372-3625. We will confirm a date to pick up your items and give you a call 30 minutes before we arrive. Our donation specialists are friendly professionals who will carefully place your gift to DWC in our truck, leave you a donation receipt with a



smile, and take the items to Thrift City where all donations are sorted and processed for display, or distributed by item category to Thrift City Too or the Uptown Shoppe.

To bring us your donations, come to the parking lot at Thrift City, the big blue store at 10th & Adams, 10-5 M-F, and 10-4 Saturday. Ring the doorbell and our helpful, courteous receiving attendants will get you unloaded and provide a donation receipt.

WHAT'S THE IMPACT?

DWC operates eight facilities. In our three shelters we can serve up to 70 women and 80 children. With our stores, shelters, and administrative office, DWC employs up to 49 full- and part-time staff.

The sales from our retail stores support over half of our operating budget!

Donors and shoppers, your gifts and purchases are so very important. *Thank you!*

It seems we all have our personal time pulled in many directions. At DWC, we are very blessed to have so many choose to spend their time volunteering with us.

Volunteers help in the administrative office with thank you letters, filing, and scheduling donation pick-ups. Our Ladies' Auxiliary plans special events like our annual fundraiser--the Spring Luncheon, our graduation ceremonies, our Christmas party, and LA members donate gifts at Easter and Christmas. Soroptimists help at graduation ceremonies and host the summer picnic for our women, staff, and families. The Men's Club and volunteers from Hillside Christian Church help with special projects like the recent painting of the dining room and restrooms at Haven House. St. Mary's provides back-to-school supplies for the children, and nursing educators at Amarillo College provide hygiene products for the women. Numerous individuals sponsor the Recovery Program

DWC has Amazing Volunteers

VOLUNTEERS, WE LOVE YOU

women in AA or NA, and mentor the women nearing and after graduation. Credentialed therapists provide counseling to our women and youth. Volunteers provide child care so women can attend group meetings, and volunteers are amazing in our stores both helping the retail bottom line and mentoring employees. Volunteers bring food to Haven House and teach cooking, budgeting, and hobby skills like knitting. They provide spiritual coaching and so much more. A special thanks to Lucy and our gardening volunteers, for so many years tending our beautiful serenity garden.

Bottom line? (and bottom lines are very important)-- Volunteers enhance our program services and keep our costs down. Salaries are the single largest budget item for any service agency. Administering a social service program, including human resources, fund-raising, marketing, facility maintenance, and accounting to provide housing, retail employment, program participant counseling, client services, and case management—staff costs are significant. **When volunteers step in, two or three times the outcomes become possible!**

The time and talent of our board of directors has provided expertise and guidance for retail, architectural, financial, marketing, policy, and fund-raising. We have an incredible board!

DWC has been richly blessed this year (and for 30 years) by the time and talent of our volunteers. Thank you, volunteers.



Volunteers maintain our serenity garden.



Hillside Christian Church volunteer at Haven House.

A Win-Win Team

DWC LADIES' AUXILIARY

My history with Downtown Women's Center started at the very first Spring Luncheon I attended. They asked for people who wanted to volunteer to step forward at the end of the luncheon and provide contact information. I had recently moved to Amarillo and was looking for a group that helped women, so I just signed up that day!

That was back in 2008, and since then I found out quickly there were so many opportunities with DWC. Roles I have held started with getting involved with the Ladies' Auxiliary, helping with the luncheon, then moved on to helping with the development committee and eventually being co-chair of the luncheon twice. Then I focused on being a board member, in leadership as vice-president and president of the board and then on to president of the Ladies' Auxiliary for a couple of years. The leadership roles have all been fine, but the thrill of involvement comes from the women who are in the program.

It is rewarding to take them meals, paint an apartment for them, stuff stockings for the family Christmas party, or play

games and just be fun with those who are desperately trying to save their lives.

In the Ladies' Auxiliary, you receive blessings from the camaraderie with other volunteers, working and sharing your talents and being part of the solution for women who are changing their lives. Crying with them when they lose their job or make mistakes or watching the pride when they graduate out of Haven House or Abba House is satisfying. Watching their transformation through recovery is fulfilling. Witnessing their emotions while watching the sweet faces of their children who have been reconnected with them is gratifying.

Women who volunteer for DWC share their time and talents by working in the stores, sorting or steaming clothes, decorating windows, fixing meals for Haven House, throwing birthday parties, leading Bible studies, and yes, shopping at the stores! My pride is a pair of expensive brand name shoes I found at the Uptown Shoppe that were narrow enough and perfectly new for \$10! And of course, those of us who have drunk the DWC Kool-Aid, sure have forgotten how to have a garage sale because we just take every item we don't use or need to the DWC stores!

You can get as involved as you want with DWC. Just a phone call or email to DWC and we will help you find your niche! We volunteer for different reasons....whether it is addiction in your past or your family or some type of need to pass it forward to those in need. You can volunteer during the week or on a Saturday. You can be a woman or a man (DWC recently started the Men's Club to help with those more masculine duties!). You can be close to the Lord or you can still be searching, but one thing I know without a doubt, you will be a changed person once involved with this program. You will become friends with some beautiful souls....both those volunteering and those in the program. I hope to share our Kool-Aid with you. The thirst DWC satisfies will make an impact in your life, on your life and throughout your life.

I always end my sentiments with, "Smile....life is good," and in DWC, it is a program that helps create a good life and makes women smile again!

Muff London,



President, Ladies' Auxiliary

DWC LADIES' AUXILIARY MEMBERS

Maggie Adams
Ann Albracht
Juda Allen
Linda Kay Bell
Cindy Binkley
Tina Brandon
Gayla Broyles
Jennifer Callahan
Konni Campbell
Shayne Carter
Cristy Chavez
Angie Clark
Delores Clower
Deon Coffman
Shari Cunningham
Devany Ellis
Sue Erwin
Susan Fox
Mitsi Frederiksen
Gail Frick
Doris Fuller
Jennifer Gallardo
Libby Garcia

Michelle Gipson
Cari Good
Donna Graham
Bliss Green
Christy Gromowsky
Levina Herr
Jessica Higgins
Deborah Hodges
Peaches Homen
Stephanie Hugg
Jenny Inzerillo
Karen Isern
Lucy Jalbert
Julie Jasper
Aquanetta Jones
Susan Jongsma
Leslie King-Ponce
Patty Ladd
Joy Lane
Janet Laughter
Tammy Lepage
Muff London
Ruth Ellen Lynch

Marty Marmaduke
Elsa Martinez
Jennifer Mayes
Virginia Maynard
Shayne McGonagill
Peggy McGuire
Sherry McKean
Renee McNeely
Debbie Meador
Susie Merrick
Lesia Miesner
Sharon Miner
Pat Murray
Michelle Myers
Sarah O'Bannon
Sharon Oeschger
Hollis Parker
Terry Price
Alicia Raffkind
Anita Ray
Ann Rios
Jane Roberts
Rosemary Robinson

Tamra Rocsko
Holly Rotenberry
Mary Schooler
Staci Scott
Janice Scott
Melissa Shamblin
Joan Shelton
Mary Helen Soria
Donna Soria
Kelly Steelman
Kimberly Stover
Berrie Tapp
Irma Taylor
Cecilia Tenorio
Ann Thomas
Chris Thomason
DeeDee Tiffany
Cathleen Tyson
Christy Ufford
Judy Walls
Judy Whiteley
Diane Wilson
Sandy Wright



DWC MEN'S CLUB



“When people are trying to help themselves, count me in. I want to help,” said Joe Watkins, immediate past president of the DWC Board of Directors and founder of the Men’s Club. Watkins joined the DWC Board in 1996. “When I first met Sister Mary in 1994,” he recalls, “the staff consisted of Sister Mary, Jack Hilton (current DWC CFO), Betty and Bruce (the Abba house parents at the time) and Sister Mary’s dog. There was just the one shelter—Abba House.”

“Sister Mary asked me if I would do her a favor,” Joe said. “Would I join the DWC Board? Who could turn her down?” Sister Mary gave Watkins a tour of Abba House. He said it was on a hot day like August in Amarillo. “I asked Sister Mary if I could put in some ceiling fans. Since then, there have been other projects like helping get shoes for the kids,” Joe said. “I remember Sister Mary had us selling bratwursts and turkey legs at the Fair. She even had a doll-making store, a sort of cottage industry over in Sunset Center. I don’t think the men helped as much with that,” he laughed.



“I want to help and encourage others who are trying to improve their lives.” - Joe Watkins

Over the years, many men continued to contribute and be involved with hands-on support for the projects and facilities of DWC. Diann Gilmore (Executive Director) and Stephanie Goins (Development Director) thought DWC could benefit from a men’s group supporting the agency like the Ladies’ Auxiliary. Joe said, “When I left the board last year due to term limits, I still wanted to stay involved, so Diann and Stephanie asked me to help get the ball rolling on the DWC Men’s Club. I thought, men are always volunteering to help, so why not acknowledge men’s contributions?”

“We started by contacting the guys we could reach who have been involved with DWC over the years, and then several others have joined us this year. We have close to 40 members now, so when there’s a project, we have a lot of varied talent. When there’s something that we can help with, there’s always a group of us interested and available to get it done.”

“The Men’s Club wants to support Downtown Women’s Center any way we can,” Joe said. “We can help with maintenance and general facility support, advertising, and set up and tear down of events like the Christmas Party or Spring Luncheon. The men have helped paint at Haven House and did welding on the stairs at Gratitude House. Looking ahead, they will be helping with snow shoveling and providing distribution help at the stores.”

The DWC Men’s Club meets twice annually at noon, with additional information and service opportunities sent via email. Interested men may call Stephanie at the Downtown Women’s Center to get more information and to be placed on the mailing list.

“My father made me work for everything I got,” Joe said, explaining his involvement. “He helped and encouraged me, of course. That was the greatest gift. I want to help and encourage others who are trying to improve their lives.”

Joe Watkins
DWC Past President and Men’s Club Founder

“When people are trying to help themselves, count me in.” - Joe Watkins

MEN'S CLUB MEMBERS

- Thaddius Ahring
- Jason Ball
- Greg Billman
- Chris Bunch
- Larry Byrd
- Wayne Elliston
- Dean Frigo
- Don Gaddis
- Perry Gilmore
- William Goins
- Larry Gray
- Jeff Gurney
- Richard Jalbert
- Danny Jasper
- Bowden Jones
- Pedro Limas
- Abe Lopez
- Will Miller
- Tracy Miller
- Adrian Padilla
- David Purdy
- Randy Ray
- Wes Reeves
- Jessie Rodriguez
- Jerry Rotenberry
- Jim Schooler
- Eddie Scott
- Steve Smart
- Walter Steelman
- Clay Stribling
- Roy Urrutia
- Joe Watkins
- Vern Wilson
- Chris Wrampelmeier

TO A HIGHER POWER



Spiritual Coaching

God created every one of us with a purpose to fulfill in this life. But for many people, circumstances knock them off the path God designed for them to walk and subsequently, they lose their way. Spiritual Coaching at the Downtown Women's Center is designed to help individuals who've lost their way rediscover who God made them to be, by guiding them into a clearer understanding of what they believe about themselves, and the role God plays in their lives.

In Spiritual Coaching, women's hidden talents are uncovered and a reconnection to the creative instincts they were born with become real again. What dreams or skills women were once passionate about are reignited and a path forward incorporating these dreams, along with goals to make those dreams come alive and become a vital part of their recovery. Spiritual Coaching helps the women to change, re-direct and navigate a successful future.

Who I Am – The Downtown Women's Center Story

*By Sharon Miner and Julie
Ballard with Diann Gilmore*

Through triumph, joy and victory, the Downtown Women's Center, with the power of God, has been changing lives and restoring hope to women in recovery. Coming soon, "Who I Am" is a daily devotional that celebrates the beautiful story of the Downtown Women's Center founder Sister Mary Virginia Clark and her heart of faith for homeless and addicted women and their children. Through amazing stories from past and current recipients of services from the DWC, you will be inspired each day by God's power to restore and redeem every life that belongs to Him.

DWC DONORS

Downtown Women's Center gratefully acknowledges the donors who enable us to provide shelter and services throughout the year. Thank you for your generous support. We are blessed by your gifts.

1st Alarm	Kathy Baldwin	Jane & James Blankenship	Carl Brown
4D Construction, LLC	Gary Barbee	Blue Sage Charitable	Lora & Lloyd Brown
Account Recovery Service	Caroline Barker	Annunity	Barbara Brown
Kerry & Adam Acker	Deborah Barnes	John Board	Pat Bruce
Margaret Adams	Donna Barrick	Kalee Boday	Bruckner Family
Michelle Adams	Susan Barros	Sharon & Julius Bodner	Foundation
Agape Enterprises Inc.	Kellie Bartley	Border States Electric	Pauline & Gerald
Thaddius Ahring	Alberta & Bob Batchelor	Tammy & Calvin Boston	Brummell
AimBank	Rosalind Bates	Terri Boswell-Williams	Gwen Brunson
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Communications	Sandra & Dennis Beebe	Natasha Brashears	Cindy Cannon
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Amarillo College	Linda Kay & Paul Bell	W. Brian, Jr.	Steve & Kayla Carpenter
Amarillo National Bank	Jan Bell	Ann & Ken Bright	Tami Carroll
Amarillo Paint & Supply	Bella Luna Aesthetics	Mark Brisley	Marvin Carter
Amarillo River Fellowship	Lynette Bengé	Belinda & Greg Britten	Mary Ruth & Richard
John Anderson	Bonna Benjamin	Staci Britten	Carter
Paula Antognelli-Toland	Kim & Scott Bentley	James Brockman	Sharon & Lee Carter
Robert Aranda, Jr.	Pamela & Mark Benton	Courtney Brooke	Betty & William Casarez
Samantha Arenas	Helen Ann Benton	Dolores Borman	Becky Castleberry
Marge & Jim Arend	Berean Circle - Hillside	Mary Borman	Alton Caswell
Diana Armendariz	Christian Church		
Leah & Dean Armstrong	Darlene Betts		
Nelda & Roger Arnold	Clifton Bickerstaff		
Janis & David Artho	Abby Billington		
Asarco LLC	Kim & Greg Billington		
Linda & Steven Astuto	Sharlane & Greg Billman		
Atmos Energy Inc. - Amarillo	Laronda & Jay Bingham		
Gerry & Cal Ault	Connie Bingham		
Jane & Steven Austin	Cindy Binkley		
Austin Hose	Heather & Martin		
Diane & Charles Axtell	Birkenfeld		
Nancy & John Baay	Peyton Bivins		
Michelle & Brant Baca	Msgr. Joe Bixenman		
Becky & James Bagwell	Sandra & Barry Blackwell		
JoEllen & Art Baker	Theresa Blair		
Erica & Timothy Baker	Vidala & Albert Blalock		
Baker Farms	Shirley Blank		





Annual luncheon guests and volunteers.

Catholic Diocese of
Amarillo
Janette & Terry Caviness
Regan Caviness
Kay Cawiezel
Cammie Cayton
Center City of Amarillo
Central Church of Christ
Chapter Z-Peo Texas
Charitable Lead Trust
Charities Aid Foundation
Chase Production Services
Linda Chattin
Glenda & Wayne Chenault
Denise & Jeff Chesnut
Chiyya Sreenivasan
Choice Outdoor
Christian Mothers Society
Bill Chudej
Kirk Chudej
Sue & Leon Church
Church Women United
in Amarillo
Citizens Bank
Clarendon College
Lyn & Ron Clark
Joyce Clark
Karen Clark
Ann Clary
Claude Treasure Chest
Auvrey Clawson
Lindsey & Dusty Clayton
Tricia Clifton
Delores Clower
Donna Cobb
Deon Coffman
Coldwell Banker First
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Ava Coleman
Patricia & Jerry Conley
Louise Conley
Allison Conti
Sarah Beth & Dean Cook
Jo Anne & Bryce Cook
Judy & Jerry Cook
Nayoma & Jerry Cooper
Debra & Gary Cornelsen
Felicia Cotton
Vicki & Wayne Covey
Soeurette & Robert Cowan
LuLu & Stephen Cowan
LouAnn & Terry Cox
Dillene & Toby Cox
Andrea Cox
Cindy Cox
Craig Davis Real Estate Co.
Josette & Jim Cramer
Cryogenics Research &
Development
CSI Meridian
Leslie & Craig Cunningham
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Currie Drilling Co. Inc.
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Melissa & Philip Curtis
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Sheryl & Pat Davis
Debbie Davis
Elizabeth Davis
Pattielou Dawkins
Emily Dean
Pam & Clint Deeds
Ersela Demerson
Lana Jean & Robert
Dempsey
Elizabeth Denham
Kara Dennis
Sharon & Andrew
Dieterman
Disciples of the Lord Jesus
Christ
District Judges'
Association of Fifth
Circuit
Document Shredders &
Storage
James Doores
Phyllis & John Doucette
Shanny & David Dow
Dr. Kent Roberts and
Ilene Roberts Baillett
Foundation
Joann & Erich Drochner
Margaret & John
Drummond
Davlyn Duesterhaus
Kenda & John Dunaway
Maris & Richard Dupriest
Cheryl Dutton
Janie Dysart
Terry Easterling
Chad Eddings
Paula Edwards
Stacey Edwards
Frances & Robert Ehle
DaOnne Ehlers-Early
Eleven Marketing and
Design
Betty & James Elfelt
James Elkins
Debbie & Wayne Elliston
Mary Emeny
Marcia Emerson
Mary Ann Engler
Mandy Escajeda
Mary Jane Escobar
Estancia Development, LLC
Ana Estevez
Joyce Evans
Evans Appraisal Service

Everett's Plumbing
Supply & Faucet
Exel Energy Foundation
Faith City Inc.
Faithbuilders
Lea Faris
Robert Farley
Sue & Joe Faulkenberry
Barbara Ferguson
Bessie Fickel
Fidelity Charitable Gift
Fund
Iiona & Philip Filsouf
FIMC Realty Inc.
First Presbyterian Church
- Amarillo
First Presbyterian Church
- Canyon
First United Bank -
The Colonies
FirstBank Southwest
Lisa Flanagan
Ofelia Fleming
Rhonda Fletcher
Lisa Forbis
Karen Forrister
Debbie & Ben Fort
Paula & Emmett Foster
Helen Fox
Gabrie Franke-Foll
Winona Franks
Celine & Warren Freeman
Delores & Edgar Frerich
Claudia Friar
Robert Frick
Sandy & Bruce Fricks
Sheri Friemel
Dean Frigo
Sheryl & Myles Frische
Beckie & Stanley Fry
Doris Fuller
Lea Ann Fulton
G & J Truck Sales
Wendy & Don Gaddis
Linda Galdean
Stephanie Gallegos
Mary & Robert Gamble
Dena & Kenny Gann
Belinda Marie Garcia
Connie & Tim Garcia
Giselle Garcia
Janet Garner
Connie & Bob Garrett
Lou Ann Garrett
Lamoyne & Darrell
Garrison
Genesis Sunday School
April & Brooks Gentry
Diann & Perry Gilmore
Michelle & Rodney Gipson
Billie & Don Glenn

Diane & Tony Goddard
Stephanie & William Goins
Carie & Mike Good
Debbie & Paul Goodin
Jill & Russ Goodrich
GR8 Trucking LLC
Joan & Charles Graham
Ellen & Greg Graham
Donna & Perry Graham
Patsy Graham
Kathie Grant
Tammie & Larry Gray
Susan & Randy Gray
Melynie & Bill Greaser
Emily Green
Lori Green
Shirley & Dan Greener
Alan Greer
Sherri Gress
Nita & Bill Griffin
Sarah & Howard Griffin
Gary Griffith
Kelly & Justin Griffith
Phyllis & Robert Gruner
Judith Gualtiere
Joan Gulde
Robert Gutierrez
Kim & Greg Gutierrez
Denise Gutierrez
Pia Habersang
Kathy Hackler
Hackler Financial Services
Ann & Alan Hagemeyer
Betsy & Michael Hale
Richard Hale
Christine & Steve Hall
Krista Hall
Richard & Kay Hamburger
Henry Henderson
Vivian & Henry Hamilton
Shari & T.D. Hammons
Julia & James Hamous
Carolyn & John Hancock
Happy State Bank
Kay Haraguchi
Annette & James Hargis
Teresa Harper
Jenny & Paul Harpole
Harrington Cancer and
Health Foundation
Margaret & Allen Harris
Gart Hartley
Kim & Gordon Harvick
Mark Hassinger
Kari & Truitt Hayes
Lisa & Kyle Hayes-Burt
Frances Heare
David Heim
Rebecca Heiskell
Jimmie Heitz
Phyllis & Bill Helton
Auolia Henderson

Suzanne Henderson
Levina & Ronald Herr
Jessica Herrera-Bernal
Jeanette Herring
Melanie & D Hickey
Ann Hicks
Laurie & Hunter
Higgins-Kerley
High Plains Christian
Ministries Foundation
Myrna Hill
Hillside Christian Church
May Hochstein
Margaret & Jerry Hodge
Janice & Robert Hodges
Deborah Hodges
Joyce Hodges
Madonna & Joel Hogue
Daniel Holcomb
Beverly & Tim Holloway
Stephanie & Stanley
Holloway
Angie & Vince Homer
Maureen Hood
Kim Hooker
Joe Horn
Lisa Howard
Joan & Joe Howell
Howell Sand Company
Lou Howk
Keith Hughes
Liz & Michael Hughes
Heather & Larry Hulsey
John Hunt
Gina Hurst
Fr. Jim Hutzler
Catherine & Dennis Ice
Daniel Iesu
Image Busboards
Cheryl Ince
Indian Ink Leasing Inc.
Amy & Chance Irwin
Shirley & William Irwin
Karen & Kevin Isern
J Shehan Engineering
J. Lee Milligan, Inc.
J.W. Oilfield Services
Sharla & Gene Jackson
Cindy & Joel Jackson
Idella Jackson
Lucy & Richard Jalbert
Karen & Tommy Jarimillo
Linda Jasper
Patsye Jenkins
Dena & Dan Jenkins
Herman Jesko
John and Jo Mozola Advise
& Consult Fund
John R. Sanderson Inc.
Alice & Johnny Johnson
Nina & Norman Johnson
Taylor & Robert Johnson

Irene & Jason Jones
Julie & Kevin Jones
Susan Jongsma
Elaine & Max Jordan
Jim Jordan, Jr.
Josephine Anderson
Charitable Trust
Laura & Gerald Joy
JSW Properties
JW Resources Inc.
Angela Kaplan
Sandra & Gregory Keese
Deb & Rick Keffler
Marilyn & Don Kelley
John Kendall
Margaret & George Kenney
Beth & Jim Kenney
Anita Kesler
Virginia & Tim Keys
Evelyn & James King
DeeDee & James Kirby
Juliana Kitten
Knights of Columbus
#1450
Mike Koehler
Sharon Koehler
Ruth & Art Kolbek
Coby & Karen Kriegshauser
Majorie Kromer
Cindy Kucinski
Kevin Kuehler
Kira Kunkel
Niccole Kunshek
Peggy & Frank Ladd
Patty Ladd
Richard Ladd
Tom Ladd
Jennifer & Craig Lang
Rose & Leon Lange
Anne & Jack Lankford, Jr.

Linda & Bill Lardie
Yphon & Bob LaRoche
Ponda LaRoche
Janet & Larry Laughter
Beth Lauterbach
Law Offices of Nelson &
Nelson
Sue & Roger Lawrence
Vickie Lay
Levi Strauss Foundation
Tanya & Pedro Limas
Jean & Kenneth
Lindemann
Kelly Lindley
Tripp Lindsey
Live Long Properties LLC
Muff London
Don Loper
Dottie & Abe Lopez
Elsa Love
Lovell, Lovell, Isern &
Farabough, LLP
Helen & Horace Lowe
Jana & Rodney Loyd
Rebecca Lozano
Ruth Ellen Lynch
John Lyons
Mary Ann Manske
Marty & John Marmaduke
Marisol & Larry Marquez
Kathleen & Otis Martin
Johnnie & Bob Marx
Elsie & Dale Maxwell
Susan Maxwell
Maynard Foundation Inc.
Mays Foundation
Simmers McCaffree
Elinor & Bill McCarty
Lynda & Kevin McCarty



Program participants enjoy the annual trip to Wonderland Park.



Spring Luncheon guests are all smiles.

Marie & Terry McCormick
Marianne McCoy
Glenda & Robert McCrary
Mary McCuistion
Nancy & Jack McCullough
Danielle McDonald
Jennifer & Richard McElreath
Marsha & Raymond McGarraugh
Shayne McGonagill
Linda & Patrick McKean
Suzie & Jeffy McKee
Becky & Stan McKeever
Carole & Kenneth McKnight
Cynthia McLane
Brooke & Scott McLean
McMennamy Family Trust
Lynn McMillin
Charlie McMordie
Mary McWatters
Mary & Don McWhorter
Catherine & Terry Meck
Brenda & Clyde Meeks
S.D. & M.W. Meil
Merrick Foundation
Messiah's House
Diana & Keith Metcalf
Microtechnologies
Midcon Services LLC
Lesa & Jed Miesner
Becky & Larry Miles
Julie Miller
Misty & Will Miller
Priscilla & David Miller
Susan & Daniel Miller
Susan & David Miller
Michael Miller
Mike Miller
Christy Milton
Linda Mitchell
Gary Moncrief
Gaynell Monroe
Walter Moody, Jr.
Betty & A.C. Moore
Missy & Tim Moore
Kathy & Stan Morris, Jr.
Sherry & Dean Morrison
Jo Ellen & Larry Morrison
Ernesto Muro
Robert Murphey
James Murphy
Sharon Murphy
Pat & Bill Murray
Anette & Garry Nall
Joanne Nalley
Navii Esthetics, LLC
Vicki Neie
Eulis Nelson
Network for Good

New Day Productions LLC
Que & Son Nguyen
Dianne & Joe Nichols
Sheryl Nichols
Shirley Nichols
Edith Nickerson
Phyllis Nickum
Debra & Gerald Nipp, Jr
Brenda & Fred Nipper
Bobbie Nisbet
Jerry Norman
Karen & Patrick Northrup
Frances & Rany Nuttall
Lisa O'Brien
Sharon & Lawrence Oeschger
Oeschger Family Foundation
Nancy & Donald Ogorman
Debbie & Kelvin Ollinger
Leslie O'Loughlin
Retha Olson
Claire & Richard O'Neal
Yesenia Ortiz
DeeAnn & Buddy Osteen
Brooke Ott
Palo Duro Baptist Church
Palo Duro Builders
Panhandle Baseball Club
Panhandle Independent School District
Panhandle Presort Services
Parkhill Smith & Cooper
Michelle & Raymond Parsons
Paul & Pan Eimon
Revocable Trust
Paul F & Virginia J Engler Foundation
Paul Tiffany Homes Inc.
Mary Penns
Phillip Periman
Kimberly Perkins
Shirley Peters
Karen & Rick Phillips
Teresa Phillips
Phillips 66 Pipeline, LLC
Traci Phipps
Jane & David Pickens
Carol & B.R. Pike
Kris & P.A. Pillon
Alisha & William Platts
Lesa & Dennis Plunk
Lea & Richard Podzemny
Janis & Bryan Poff, Jr.
Janice & Jerry Poirot
Polk Street United Methodist Church
Janace & David Ponder
Jo Ann & Doug Porter

Patricia & Danny Potter
Potter County Attorney's Office
Jimmie & William Price
Public Steel Inc.
Purpose + Passion Boutique
Q & D Driver
Quality Mechanical
Neil Quattlebaum
R & I Paint Supply
Joann & Howard Raef
Alicia & George Raffkind
Glenna Raffkind
Raffkind's Clothiers
Nancy Raine
Dee & Raymond Ramirez
Vanessa & Jim Rauscher
Anita & Randy Ray
J. Ray
Redeemer Presbyterian Church
Carolyn Reeves
Regence Health Network
Sheila & James Reid
Donna & Bryan Reinart
Margala & David Reinbold
Whitney Rel
Phoebe Reynolds
Gayle & Jack Rhoades
Sue Rice
Phillas Rich
Richard's Body Shop
Matt Richardson
Karen Richardson
Gaynelle & Don Riffe
Susan & Shawn Riley
Sandy & Thomas Riney
Ann & A.J. Rios
Jane Roberts
Linda Kay Robinette
Susan & Jack Robinson
Rosemary Robinson
Jessie Rodriguez
Jessica Rodriguez
Judy & Steve Rogers
Arline & Edward Rohrbach
Andrea Rojas
Louise Ross
Holly & Jerry Rotenberry
Nancy & Larry Roth
Cindy & Marty Rowley
Royal Architectural Products
Michele Rupe
Brenda & Charles Rush
Cynthia Rushing
Joanna Rusler
Susan & Robert Ryerson
Kassandra Saenz

Helen & Gary Sage
Rita & Anthony Saikowski
Susanne Salls-Castleberry
Bonnie & Robert Sanders
Isabel Santos-Ford
Satana LP
Dan Schaap
Geneva & Stanley Schaeffer
Mary Lou Schmucker
Jim Schooler
Mary Schooler
Schooler Funeral Home
Janey Schulte
Toni Schumacher
Nancy & Bill Schwartz
Donna & Robert Scott
Jancie & Edward Scott, Jr.
Scottie's Transmission
Donna & Duncan Seitz
Sharon & Garland Sell
Melissa & Donnie Shamblin
Nicole Shannon
Ayne & Joe Sharp
Mary & Alvin Sharp
Dina Shaw
Mary Kaye & Victor Shawgo
Gwen Shead
Ruby Sheffield
Joan & Jack Shelton
James Shelton
Joan & John Shelton
Lillie Shipman
Cindy & Scott Sickles
Tony Sicola
Tasha & Marlon Sims
Randall Sims
Sally & John Skaggs
Cindy & Greg Skypala
Sherrie & Bobby Slayton
Steve Smart
Jimmie & Richard Smith
Kathy & Dennis Smith
Stacie & Rayan Smith
Lisha Smith
Janice & Richard Snyder
Donna & Frank Soria
Soroptimist International of Amarillo
Sound By Design
Nancy & Charles Spinhirne
Linda & Robert Spowls
Cheryl & Kenneth Squyres
St. Andrews Episcopal Church
St. Ann's Catholic Church
St. Mary's Catholic Church
St. Monica's Circle

St. Stephen United Methodist Church
St. Thomas the Apostle Parish
State Farm - Brian Gibbs
Stater Construction
Steve Sterling
Stewart Martin Dudley & Web
Yvonda & Larry Stokes
Jenn & Jeremy Stollings
Dolores & Kenneth Story
Meredith & Ryan Stover
Kimberly Stover
Laura & Joe Street
Ryan Street
Street Toyota
Celia & Norman Stuppi
Karen Suhr-Hicks
Sharie & Joe Sullivan
Mollie & Mike Swafford
Theron Talley
Irma & Harold Taylor
Tarra Teel
Susan & Sloan Teeple
Martha & Joseph Tepera
Joann & Thomas Thatcher
The Estate of Mack Gordon
The Estate of Msgr. Harold Waldow
The Estate of Orland Lacer
The Estate of William Landess
The Frances E Maddox Foundation
The Gayle & Peter Bickers Foundation
The Sale - Ashley Ramos
The Scott & Gloria Herrick Foundation
Kathryn & Lewis Thomas
Flo Thomas
G. Thompson
Richard Thompson
Lee Tibbs
Yvonne & Richard Tillemans
Rod Toliver
Judy Tolk
Tommy or Helen Burns Family Trust
Mary Tom & W.M. Tooley
Toot'n Totum
Toby Torress, III
Patrick Traffas
Truist
Paul Tullar
Mona Tull-Ball
Peggy Turner
Rolisa & Randy Twombly



Flowering roses in our beautiful Serenity Garden.

Underwood Law Firm, PC
United Methodist Church Women
United Supermarket Inc.
United Way of Amarillo & Canyon
United Way of Central New Mexico
Stephanie Urias
Lori & Alan Van Ongevalle
Marilyn Van Petten
Aniceta & John Velky
Della & Lloyd Venhaus
Kathy Vernon
Erin & Jeremy Viermann
Lynette & Andrea Villa
Amalia Villegas
Linda Vineyard
Arlene & Clyde Wagner
Brandy Wagner
Lawrence Walker
Patricia Walker
Rita Walker
Sandra & Jack Waller
Judy & Wilbur Walls
John Walsh
Debo Walterscheid
Sara & John Ward
Thelma Ward
Caroline Ware
Edith Ann Warnecke
Linda Jean & Eugene Warrick
Sarah Warwick
Joe Watkins
Sandra Watkins
Miranda & Johnny Watson
Faith & Lonny Watson
Catherine & Phillip Wedding, Jr.
Welcome Pardner

Jerre & Jimmy Wells
Susan & Robert Wenger
Mona & L.W. Werner
Western Builders of Amarillo
Westgate Computers Inc
Blaine Westlake
Terry & Mark White
Natalie & Robbie White
Judy & James Whiteley
Sue & Jim Whitlock
Barbara Whitton
Elizabeth & Robert Wieck
Kathryn & Steven Wiegand
Seth Wilhelm
Karon & Clyde Williams
Karen & Bob Williams
Jooann & James Williams
Barbara Williams
Suzanne & Barry Willis
Sarah & Stephen Wilson
Diane & Vern Wilson
Janis Claire & Jr. Wilson
Christie Wilson
Velrick Wilson
Wilson Haag & Co, PC
Alicia & David Woodburn
Anita & Craig Woods
Hortencia & Chris Wrampelmeier
Diana Wright
Sandy Wright
Erin Wynne
Deborah & James Wynne
Xcel Energy
Carol & David Yirak
YourCause, LLC Trustee
Brandi Zumbrun

2019 BY THE NUMBERS

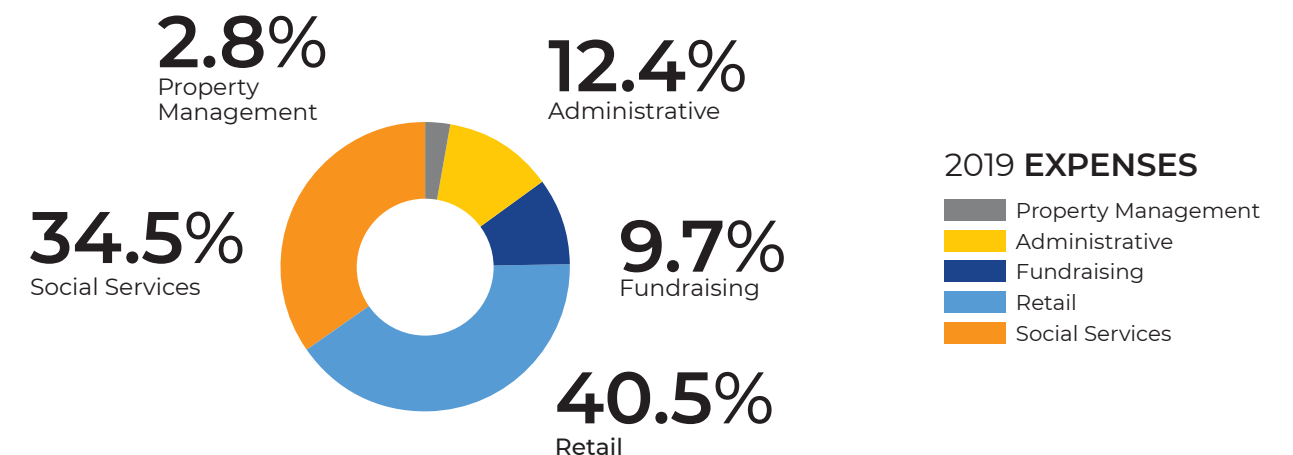
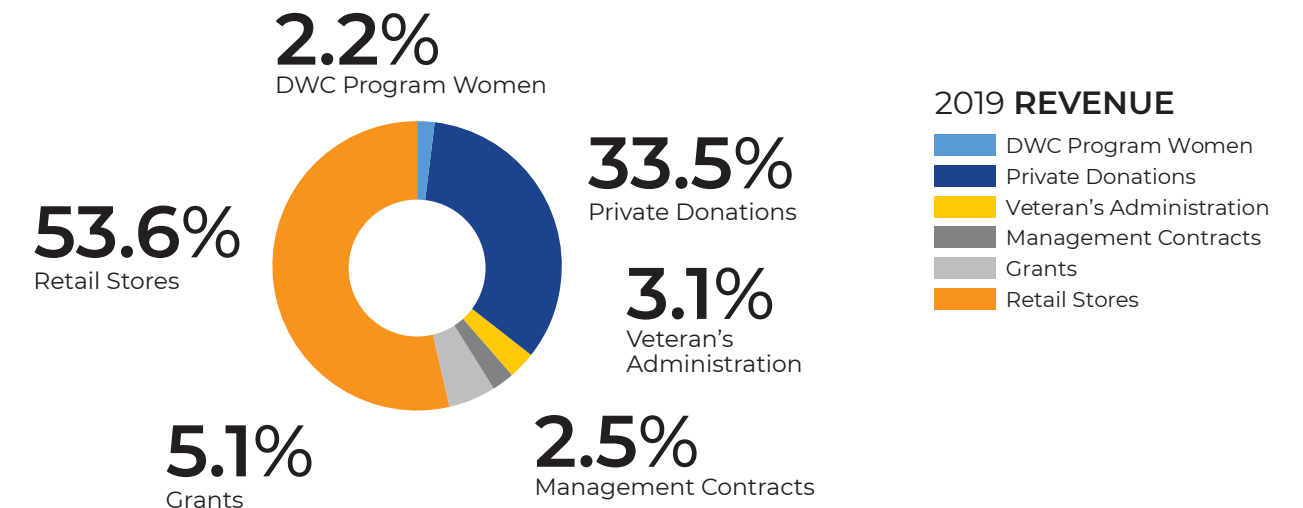
101	WOMEN SERVED IN SHELTERS	34	MEN'S CLUB MEMBERS
57	CHILDREN SERVED IN SHELTERS	226	OFFICE, STORES, & SHELTER VOLUNTEERS
43	VISITING CHILDREN SERVED	6	WTAMU SOCIAL WORK INTERNS
664	AIDED WITH EMERGENCY ASSISTANCE	92	LADIES' AUXILIARY MEMBERS
3168	INDIVIDUALS HELPED WITH THRIFT STORE VOUCHERS	49	PROVIDED AFFORDABLE HOUSING AT MERIDIAN APTS
87	PROVIDED EMPLOYMENT	25	DENTAL CARE RECIPIENTS
17	RECEIVED JOB TRAINING AT THRIFT STORES	14	VOLUNTEER DENTISTS

2,510 Donation Truck pickups!



FINANCIAL STATEMENT

Fiscal Year 2019: September 1, 2018 - August 31, 2019



2019 REVENUE

DWC Program Women	\$ 50,406
Private Donations	\$ 773,056
Veteran's Administration	\$ 71,457
Management Contracts	\$ 57,920
Grants	\$ 118,549
Retail Stores	\$ 1,235,233
	\$2,306,621

2019 EXPENSES

Property Management	\$ 59,503
Administrative	\$ 258,805
Fundraising	\$ 203,284
Retail	\$ 843,987
Social Services	\$ 719,504
	\$2,085,083

Amounts are subject to final audit to be completed January 2020. The final Audited Financial Statement will be available at the Downtown Women's Center administrative office.



409 S. Monroe • Amarillo, Texas 79101 • 806.372.3625
www.dwcenter.org

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